



# Mentors Supporting Students

Amanda Warren

Eagle Connections Program Coordinator

# Student Supports

- Eagle Connections Program Coordinator
- Eagle Connections Program Specialist
- Eagle Connections Program Mentors
- Academic Agreement: Course Modifications
- Student Accessibility Services
- Library and Learning Commons
- Student Life
- Career Center
- Faculty and Staff
- More!



# CRLA Certification

- College Reading and Learning Association (CRLA)
  - International Mentor Training Program Certification (IMTPC)
- Approval October 2019
- Certification Benefits
  - Professional standards
  - Program credibility
  - Recognition for mentors



# A Mentor is NOT:

- Tutor
- Teacher
- Parent
- Social Worker
- Counselor
- Supervisor
- Secretary
- Romantic Interest



# Role of the Mentor

- Nurturing process
- Similar status as the mentee
  - Shandley, 1989, p.60
- Advocate and encourager
- Friend and colleague
- Guide and resource
- Role model
  - Cuseo (n.d.)

# Eagle Connections Mentors

- Part-time, work-study, interns, post-grads
- TCC, FAMU, FSU, Thomas, Flagler, etc.
- High School diploma or GED + experience
  
- Steps: Application, interview (phone and in-person), references, background check, HR processes
- Trainings:
  - Mentor Academy
  - College requirements

# Mentor Characteristics

- Effective Listening
- Strong Communication
- Team Player
- Mentoring/Coaching
- Punctuality and Commitment
- Patience
- Provides Support and Encouragement
- Keeps Accurate Records
- Positive Role Model



# Challenges

- Student Workers
- Scheduling
- Hiring Steps
- Fostering Independence vs. Crutch
  - Students and parents
- Understanding of Roles
  - Students, parents, faculty, staff, etc.
  
- Others?





# Resources

College Reading and Learning Association: <https://www.crla.net/>

Florida Center for Students with Unique Abilities: [www.fcsua.org](http://www.fcsua.org)

Florida Consortium for Inclusive Higher Education: <https://fcihe.com/>

Think College: <https://thinkcollege.net>

Florida Developmental Disabilities Council, Inc: <https://www.fddc.org>

United Spinal Association: <https://www.unitedspinal.org/pdf/DisabilityEtiquette.pdf>

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# Thank You!

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# References

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- Shandley, T. (1989). The use of mentors for leadership development. *National Association of Student Personnel Administrators Journal*, 27 (1), 59-66.